

Central Services
Joan Araujo, Director

Engineering Services
Anastasia Seims, Director

Roads & Transportation
Anitha Balan, Director

Water & Sanitation
Paul Chan, Director

Watershed Protection
Earthea Nance, Director

September 11, 2025

**NOTICE OF A REGULAR MEETING OF THE VENTURA
COUNTY WATERWORKS DISTRICT NO. 38
LAKE SHERWOOD CITIZENS' ADVISORY COMMITTEE**

NOTICE IS HEREBY GIVEN that a meeting of the Ventura County Waterworks District No. 38 Citizens' Advisory Committee will be held **Thursday, September 18 2025**, from 3:30p.m. to adjournment at the **Sherwood Lake Country Club, 341 Williamsburg, Thousand Oaks, CA 91361**

Committee members must attend in person and members of the public are also invited to attend the meeting in person or via Zoom. To electronically join the meeting please follow the provided steps – At the specific time (3:30 p.m.) dial the number (669) 900- 6833, when prompted enter the meeting ID 470 052 7072. You can also join the meeting by visiting this link - **Join Zoom Meeting** <https://us06web.zoom.us/j/4700527072>

Advisory Committee Members: Please contact the District Office by telephone at (805-378-3005), or by email at wspc@ventura.org, no later than September 16, 2025, if you are unable to participate on the call.

Sincerely,



Paul Chan, P.E.
Water & Sanitation Director



AGENDA OF THE MEETING

1. CALL TO ORDER
2. APPROVAL OF THE MINUTES OF JUNE 17, 2025 MEETING.
3. PUBLIC COMMENTS - Members of the public may address the Citizens' Advisory Committee (CAC) on items of interest to the public that is within the subject matter jurisdiction of the Committee but does not appear on the agenda. With respect to agenda items, the public will be given an opportunity to address the Committee when the item is reached in the meeting.
4. DIRECTOR'S INFORMATIONAL ITEMS
 - A. WATER RATE PROPOSAL PRESENTATION
5. DISTRICT STAFF REPORT
 - A. BUDGET AND FINANCIAL REVIEW – An update on the budget and financial status of the District.
 - B. CALLEGUAS MUNICIPAL WATER DISTRICT/METROPOLITAN WATER DISTRICT OF SOUTHERN CALIFORNIA – An update on decisions and rulings by these agencies which may impact the District.
 - C. UPDATE ON AVENUES OF PUBLIC OUTREACH – How the District is reaching out to its customers concerning water conservation.
 - D. BOARD LETTER TRACKER – UPDATE ON VENTURA COUNTY BOARD OF SUPERVISORS AGENDA ITEMS RELATED TO THE DISTRICT – A status report on what items District staff has recently presented, or may be presenting, before the Ventura County Board of Supervisors
 - E. UPDATE ON ADVANCED METERING INFRASTRUCTURE (AMI) IMPLEMENTATION – The AMI project is an integrated system of smart meters, communications networks, and data management systems that enables two way communication between utilities and customers which is being implemented within the District.
 - F. CAPITAL PROJECTS - The Capital Project Status Report provides regular reporting on the status of active capital projects within the District.

G. OPERATIONS AND MAINTENANCE QUARTERLY REPORT

6. PUBLIC OUTREACH – Any specific outreach efforts the District has accomplished concerning water conservation, or other issues.
7. COMMITTEE MEMBERS COMMENTS/FUTURE AGENDA ITEMS ADJOURNMENT

The next regularly scheduled District 38 CAC meeting will be held on December 18, 2025

Meetings

January 23, 2025

March 20, 2025

June 17, 2025

September 18, 2025

December 18, 2025

Topics

Annual overviews or summaries

Projects - O&M Items

Budget and Financial

Water Rate Reviews

Year end Review

**CITIZENS' ADVISORY COMMITTEE
VENTURA COUNTY WATERWORKS DISTRICT NO. 38
MINUTES OF THE JUNE 17, 2025, MEETING**

COMMITTEE MEMBERS IN ATTENDANCE: Geoffrey Patterson, Ron Goldman,
Thomas Gentile, and Ted Nordblum.

COMMITTEE MEMBERS ABSENT: Nathan Stockmeir

COMMITTEE MEMBER VACANCY: none

STAFF: Jeff Palmer, Assistant Agency Director
Art Aseo, Deputy Director W&S O&M
Jean Fontayne, Staff Services Manager-zoom
Sean Hanley, Water Superintendent-zoom
Gilberto Minero, Staff Services Manager-zoom

GUESTS:

1. CALL TO ORDER
The meeting was called to order at 3:35 p.m.
2. APPROVAL OF THE MINUTES OF JANUARY 23, 2025, MEETING
Mr. Patterson moved to approve the minutes. All approved.
Vote: Ayes - 3, Nays- 0, Absent - 1
3. PUBLIC COMMENTS
Mr. Patterson wanted to make sure all the hydrants are working and full of pressure. Jeff said, all the hydrants are working and full. We do a three-year hydrant maintenance program. Means a crew coming out and they exercise the valve and make sure it is greased and proper pressure at each of the hydrants. We do a three-year cycle. Not all of them in one year. We test one third, one third and one third in a continuous operation. Our SCADA system is fully operational. When we go into fire situations, wind, dry, high humidity or weather conditions that may be more challenging. We fill the tanks. It happens in hours not days. But this is to make sure we are ready for any events. The guys can do it from an I-Pad, setting the float levels. There is a bill going through CA Legislature, that places accountability on Water Districts to have generators if they have pump stations capable of turning on with-in four hours. Reporting if there is a fire, how full were you before the fire? How much water did you use during the fire? Mr. Patterson drove around to see how many fire hydrants we had, and we had plenty to access. Mr. Patterson asked if we had enough hose for a fire? Jeff replied that the fire department maintains the fire hoses, we don't. A burlap bag will be over a hydrant when a hydrant is out of use. We also have to notify the fire department. Any information that can be given to Tina Nakamura, a member of the HOA so that she can get it out to Lake Sherwood customers. We can

provide her with our phone number, so that members of the HOA can call us at any time.

4. DISTRICT STAFF REPORT –

A. BUDGET AND FINANCIAL REVIEW – An update on the budget and financial status of the District.

- Look at the year end projection, column F, says net of operations. \$169,000. Ahead of budget (close). O&M Fund balance \$2.2 million in reserves. Ahead of the policy. We have just the right amount of funds in the Budget.
- Is there a concept of insurance? Not really for public infrastructure. Liability costs, but not replacement of an entity.

B. PROJECTS CAPITAL PROJECTS – The Capital Project Status Report provides regular reporting on the status of active capital projects within the District.

None. Down the road, we will think about re-coating the tank. What is the age of the plant that re-coating needs to be done? About 10 years.

C. O&M UPDATE

WATER SALES TO BUDGET, SYSTEMS STATUS, AMI COMPLAINTS, OUTAGES, AND WATER QUALITY

- Peaks in July/August for demand. It is higher than the last two years for Water Sales
- Two pressure complaints. 1st Shut off valve was half open. 2nd pressure was low. Had to regulate.
- AMI still climbing at 25% usage. Encourage other is helpful

5. DIRECTORS INFORMATIONAL ITEMS – Provides the opportunity for the Director to present items that are not within the subject matter of the District's Staff Report

A. LAS POSAS VALLEY WATERMASTER - An update on decisions and/or rulings by the LPV Watermaster and LPV Policy Advisory and Technical Advisory Committees

- Fox Canyon Board has selected an executive officer to maintain and manage that position.
- We will see more of a consensus on how to manage water better.

B. CALLEGUAS MUNICIPAL WATER DISTRICT / METROPOLITAN UPDATES

- A solid effort of these agencies starting to talk on how to maintain together.

C. BOARD OF SUPERVISORS AGENDA ITEMS-A report on Ventura County Board of Supervisors items the district may be presenting or has recently been presented.

- None

D. PUBLIC OUTREACH – Any specific outreach efforts the District has accomplished concerning water conservation, or other issues.

6. COMMITTEE MEMBERS' COMMENTS/FUTURE AGENDA ITEMS

- Do you coordinate with someone to ask customers to get rid of grass? Jeff answered, no, there have been programs on the wholesale side, that would provide you with discounts or ways/means to change from using more water, like Calleguas would offer discounts.
- Are there regulations pending or existing on new tracks of homes that all the exterior has to be reclaimed water? Jeff answered, no, it's usually on a city-by-city basis. Driven by the local water company.

ADJOURNMENT

The meeting was adjourned at 4:12 p.m.

The next meeting is scheduled for September 18, 2025, Thursday at 3:30 p.m.

3. **PUBLIC COMMENTS** - Members of the public may address the Citizens' Advisory Committee (CAC) on items of interest to the public that are within the subject matter jurisdiction of the Committee but do not appear on the agenda. With respect to agenda items, the public will be given an opportunity to address the Committee when the item is reached in the meeting.

4. **DIRECTOR'S INFORMATIONAL ITEMS**

A. RATE PROPOSAL PRESENTATION

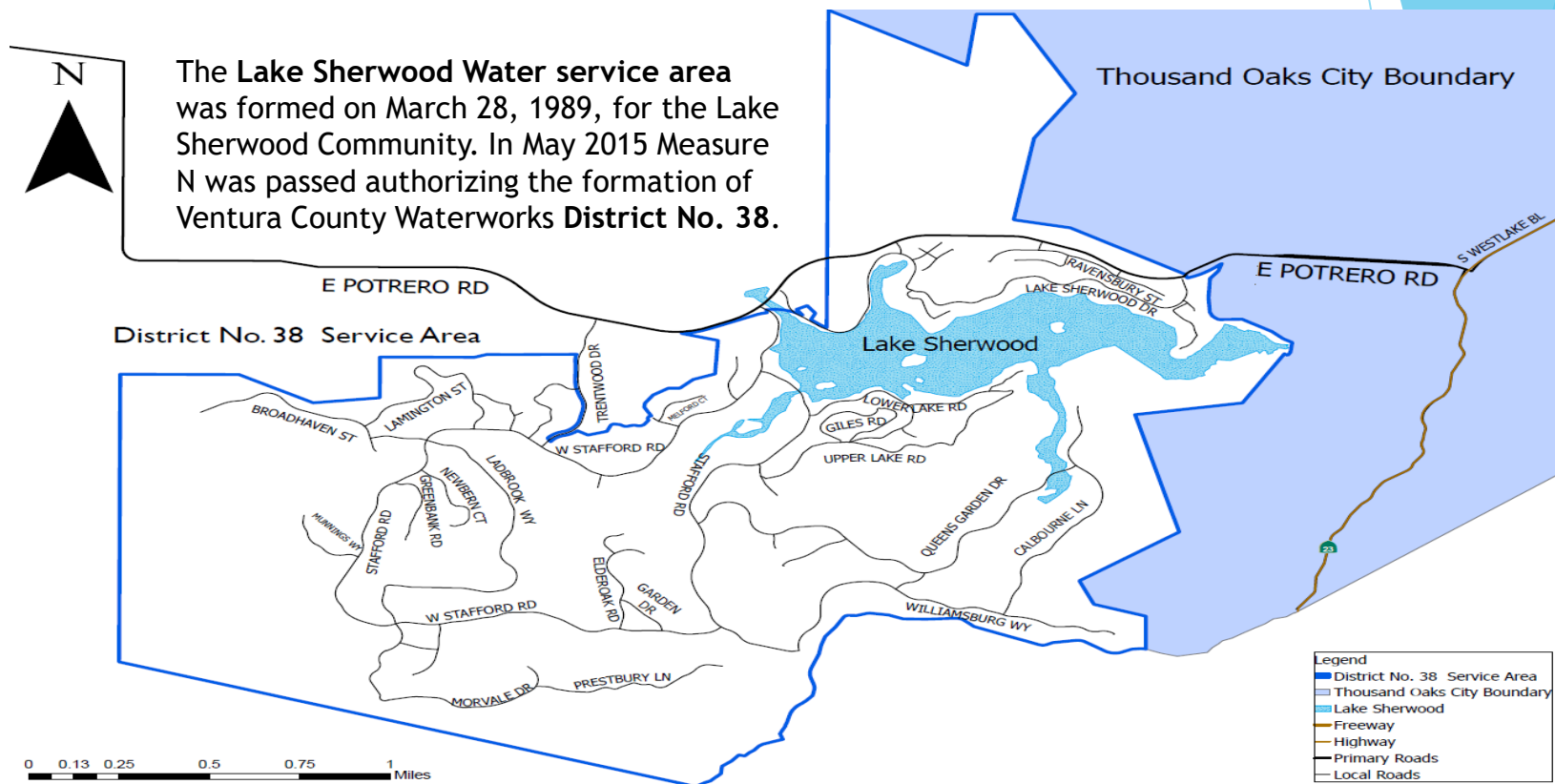


Public Hearing on Proposed Water Rate Adjustments for Calendar Year 2026

Paul Chan, P.E.
PWA Water and Sanitation Director

December 16, 2025

Lake Sherwood Water Service Area



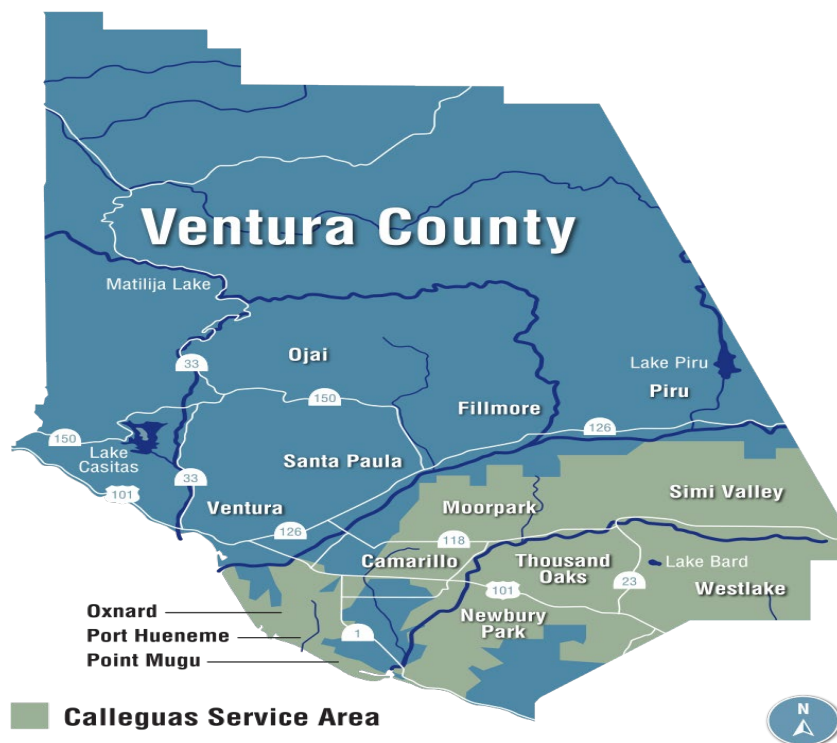
Calleguas Service Area

Path of Imported Water to the Calleguas Service Area

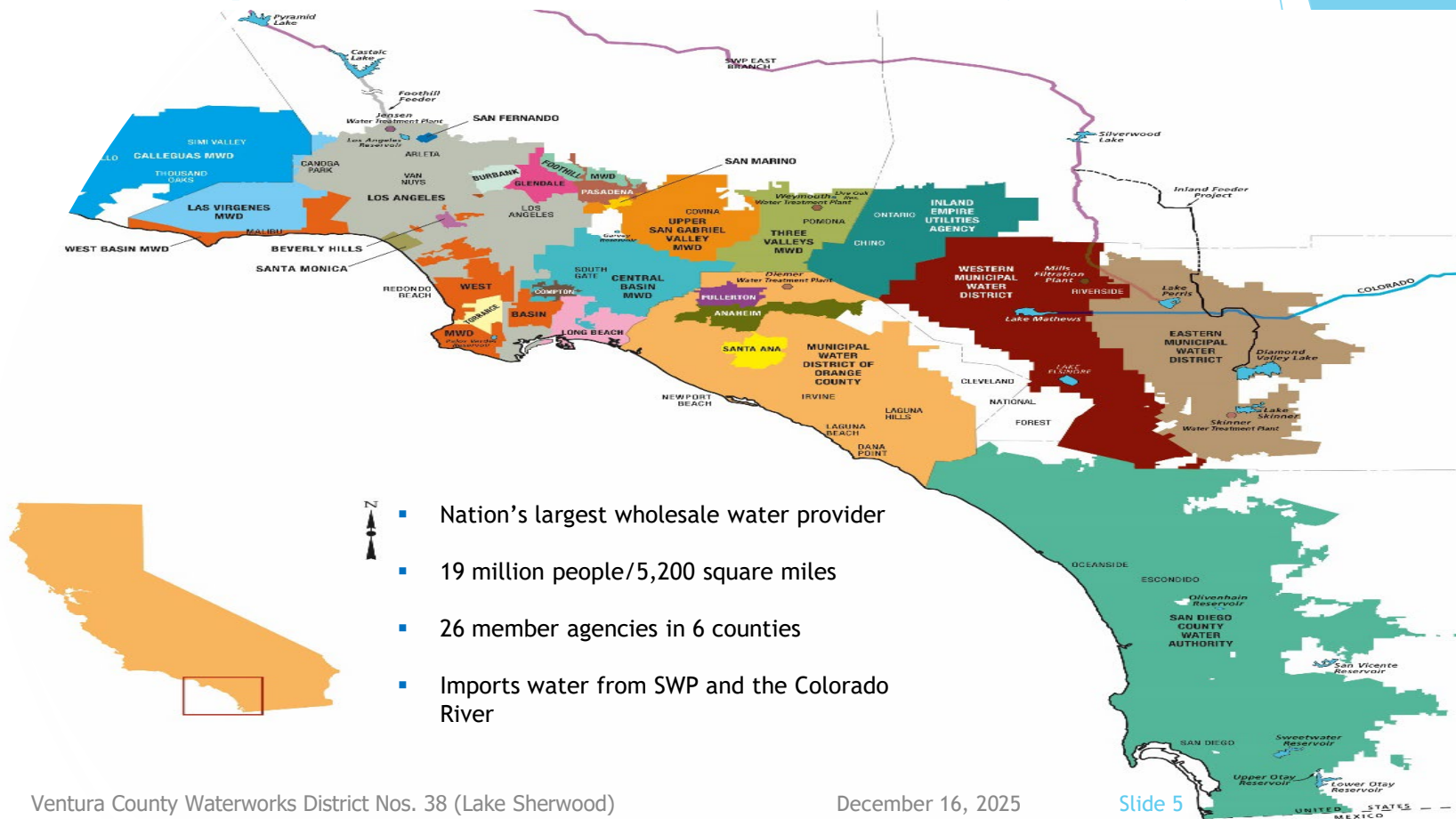


Calleguas Water Supply

- Water wholesaler (Calleguas) imports State Water Project (SWP) water from the Metropolitan Water District of Southern California (Metropolitan).
- 19 purveyors serving 650,000+ people, 3/4 of the population of Ventura County.
- District No.38's entire water supply is imported water.



Metropolitan Water District (MWD)



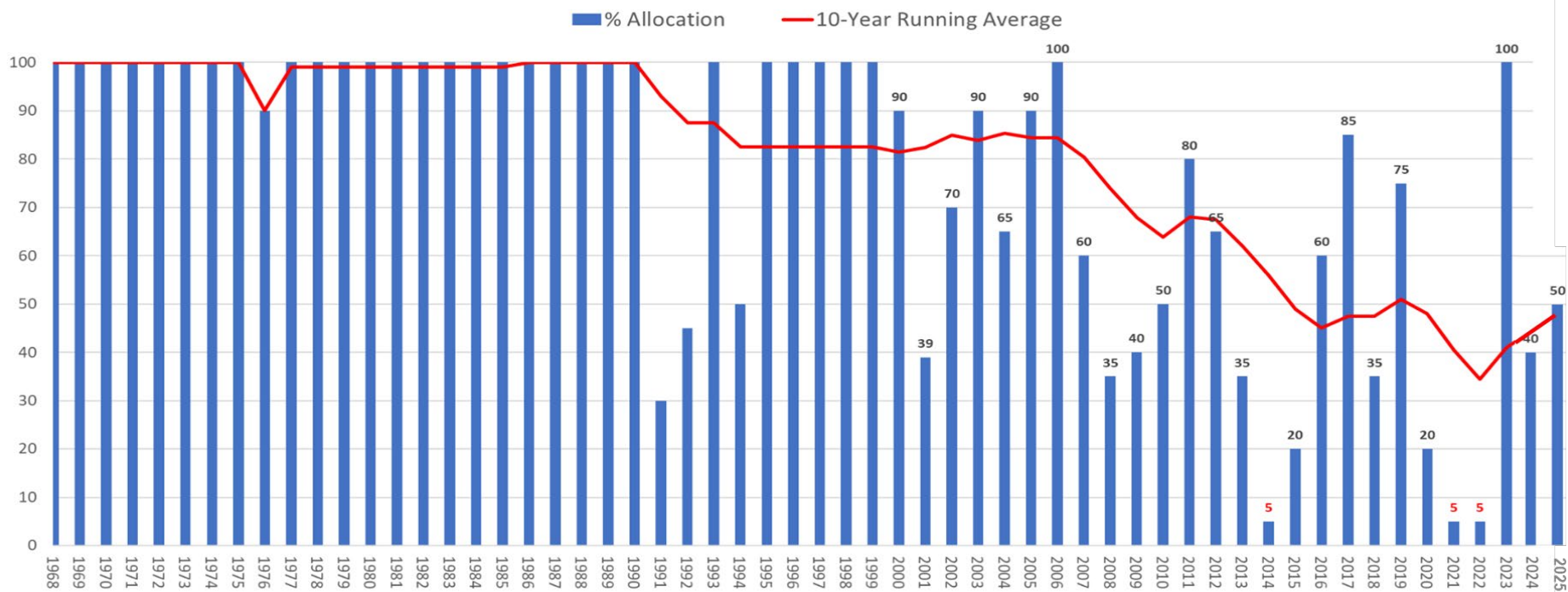
- Nation's largest wholesale water provider
- 19 million people/5,200 square miles
- 26 member agencies in 6 counties
- Imports water from SWP and the Colorado River

MWD Supply

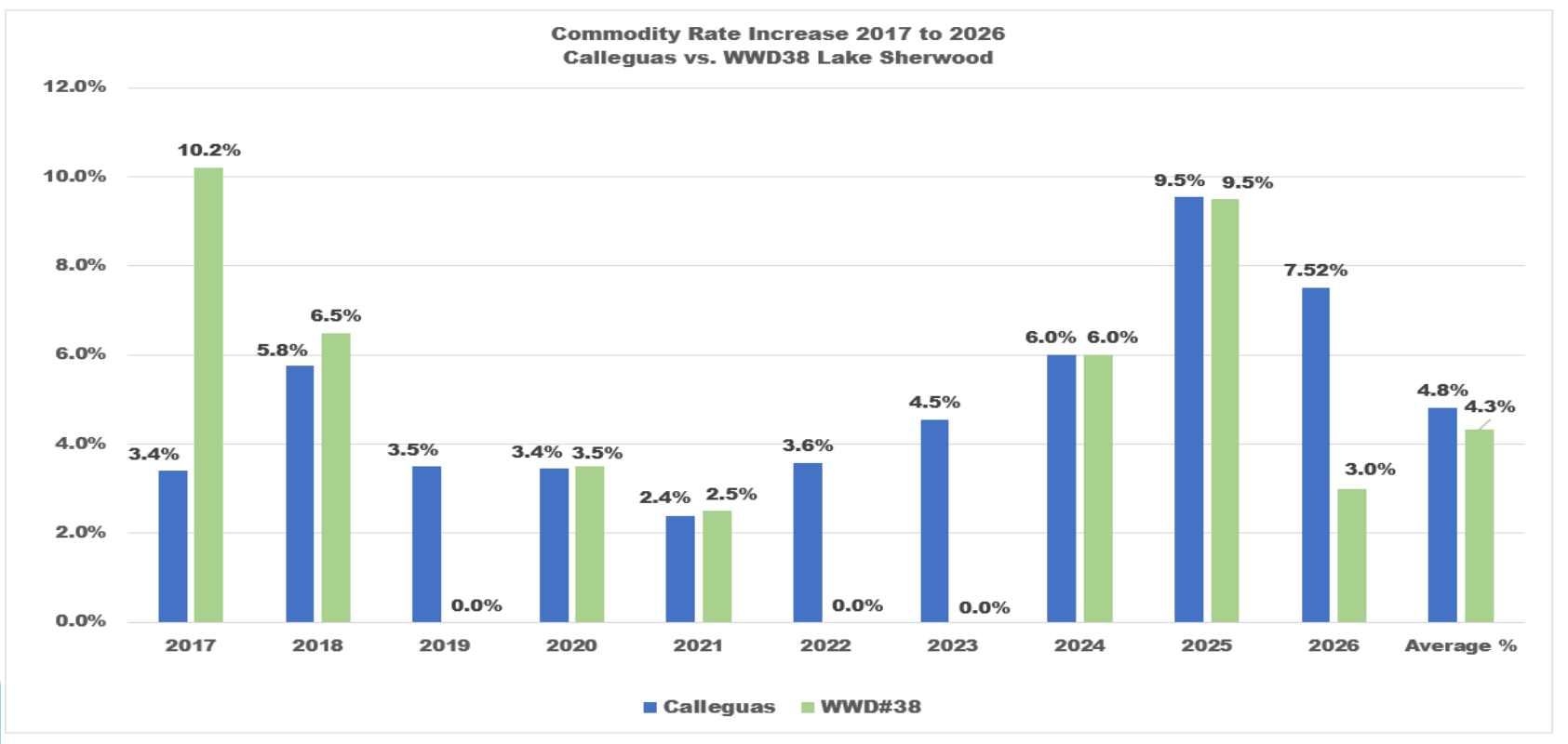


State Water Project

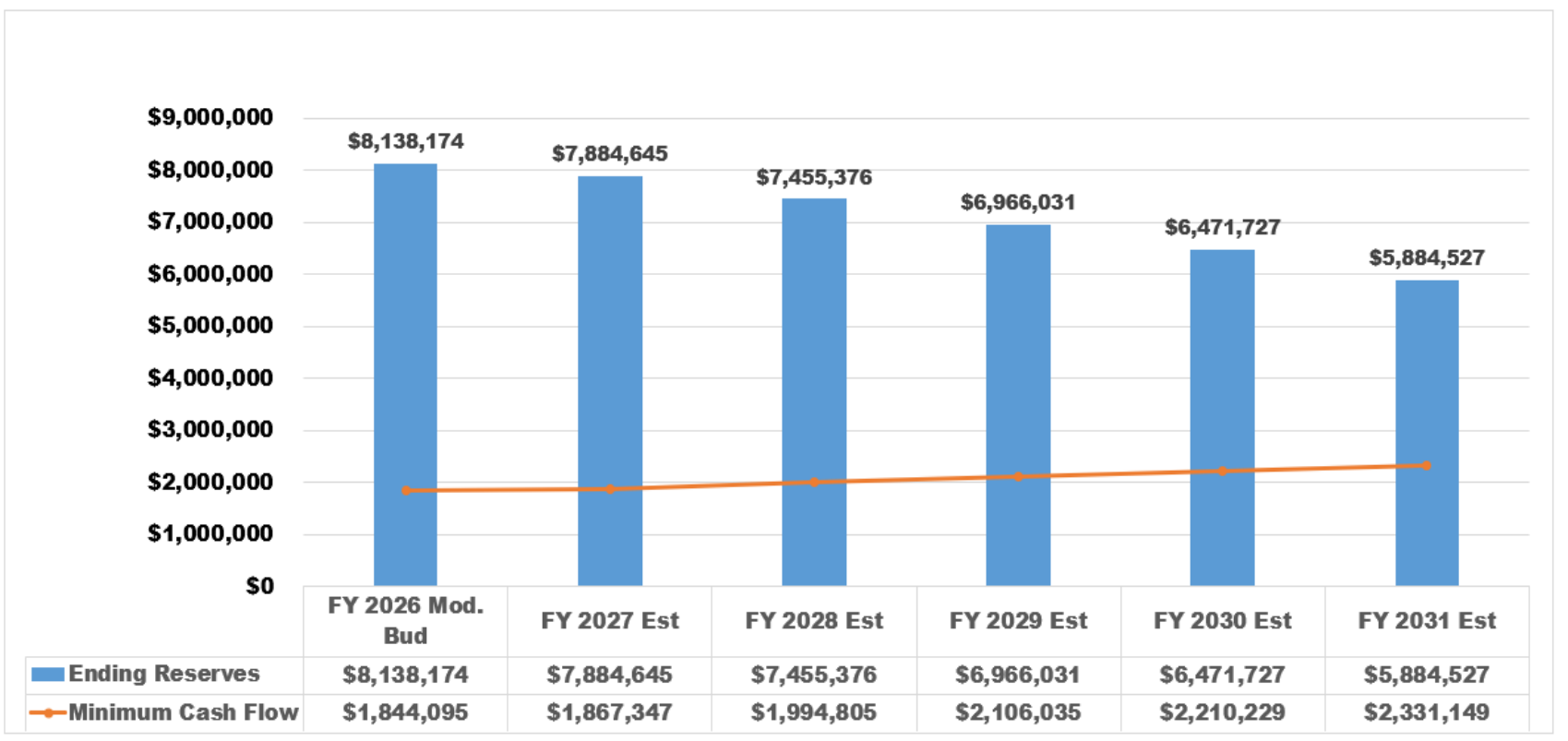
State Water Project Allocations



Lake Sherwood vs. Calleguas Historical Rate Increases



Lake Sherwood Reserves vs. Cash Flow with 3% Rate Increase



Proposed 2026 Water Rate Adjustments

3% rate increase for commodity and fixed charges

- Leverage cash reserve to balance rate increases
- Maintain cash reserves to mitigate catastrophic risk

Questions?



5. **DISTRICT STAFF REPORT**

A. BUDGET AND FINANCIAL REVIEW -

WATERWORKS DISTRICT #38
LAKE SHERWOOD
OPERATIONS AND MAINTENANCE
FINANCIAL STATUS REPORT

CURRENT PERIOD ACTIVITIES TO AP13 FY25 (ENDING 07/18/2025)							
Waterworks District #38 Lake Sherwood							
ADHOC Details Report							
1	Total Beginning Balances	\$7,216,227	\$7,788,307	\$7,930,690	\$7,816,588	\$8,296,521	\$8,970,210.25
2	Total Ending Balances	\$7,788,307	\$7,930,690	\$7,816,588	\$8,296,521	\$8,970,210	\$8,443,236.81
3							
4	Total Proposed Targets	\$1,470,529	\$1,411,941	\$1,083,706	\$1,174,265	\$1,526,682	\$1,777,183.33
5	Alert	ok	ok	ok	ok	ok	ok
6	O&M/ Rate Stab Fund	FY21 ACTUAL	FY22 ACTUAL	FY23 ACTUAL	FY24 ACTUAL	FY25 ACTUAL	FY25 Actual/ Budget %
7	Beginning Balances	\$1,906,545	\$2,297,488	\$2,579,524	\$2,126,319	\$2,050,652	\$2,179,035.29
8	O&M Revenue						
9	Interest Earnings	-	-	-	-	\$0	\$0.00
10	Planning and Eng. Svcs External	8,071	3,356	16,743	37,247	\$28,255	\$26,808.82
11	Permit & Line Ext. Fees	360	1,470	5,042	9,647	\$8,305	\$8,130.36
12	Meter, Other Sales and Misc Rev.	17,772	53,867	59,507	33,698	\$42,756	37,443.8
13	Water Sales	4,462,041	4,193,647	2,714,518	3,243,430	\$4,396,997	\$4,477,997.05
14	Total - O&M Revenue	\$4,488,244	\$4,252,340	\$2,795,810	\$3,324,023	\$4,476,313	\$4,550,380.07
15	O&M Expenditure						
16	System Maint. Supp. & Contract	65,508	159,470	315,192	68,310	\$40,199	249,600.0
17	Indirect Cost Recovery	21,939	16,266	21,129	23,751	\$11,059	\$10,322
18	Misc. Expense	46,903	35,092	38,026	29,301	24,630.3	\$103,001
19	Other Professional Svcs	1,075	481	3,210	3,600	\$9,561	\$410,000
20	Small Tools & Minor Equipment	20,726	1,557	413	0	\$0	\$45,600
21	Federal State Permits and Fees	6,300	9,000	10,480	8,586	\$11,201	\$0
22	O&M Labor	389,018	394,432	329,844	297,746	\$398,012	\$625,250
23	Mgmt & Admin Svcs	96,300	109,000	125,600	116,900	\$127,500	\$161,100
24	Eng. & Tech. Surveys	-	-	-	-	\$691	\$62,200
25	Water Analysis	566	1,255	4,825	7,543	\$6,911	\$8,500
26	Cross Connection Fees	1,700	2,100	-	4,026	\$4,145	\$5,000
27	Water Purchase	3,202,405	3,000,872	2,194,758	2,622,618	\$3,453,606	\$3,376,403
28	Water System Power	38,695	73,561	41,400	51,590	\$62,582	\$65,000
29	Depreciation Expense	146,066	146,267	146,267	146,469	\$146,066	\$146,469
30	Contribution to other Funds	-	8,551	7,710	5,426	\$0	\$20,090
31	Meter Purchases	60,100	12,400	6,015	12,505	\$51,766	\$25,000
32	Conservation Program	-	-	-	-	\$0	\$4,000
33	Contingencies	-	-	-	-	\$0	\$0
34	CFR Adjustment - Depreciation adj	-	-	4,149	1,317.8	\$0	\$0
35	Total - O&M Expenditure	\$4,097,301	\$3,970,304	\$3,249,016	\$3,399,689	\$4,347,930	\$5,317,535
36	Net of Operation	\$390,943	\$282,036	(\$453,206)	(\$75,666)	\$128,383	(\$767,154)
37	Transfer to/fr Capital Reserve	\$0	\$0	\$0	\$0	\$0	\$0
38	Reserve for Cap. Deprec	\$0	\$0	\$0	\$0	\$0	\$0
39	Ending Fund Balance	\$2,297,488	\$2,579,524	\$2,126,319	\$2,050,652	\$2,179,035	\$1,411,881
40							
41	Minimum Balance						
42	25%	\$1,024,325	\$992,576	\$812,254	\$849,922	\$1,086,982	\$1,329,384
43	10%	\$446,204	\$419,365	\$271,452	\$324,343	\$439,700	\$447,800
44							
45	O&M Analysis:						
46	% of Water Cost/Water Sales	72%	72%	81%	81%	79%	75%
47	% of O&M Labor/Water Sales	9%	9%	12%	9%	9%	14%
48	Gross Profit : (Water Sales less Water	\$1,220,941	\$1,119,215	\$478,361	\$569,222	\$880,809	\$1,036,595
49	Net Profit (Net Result of Operation	\$390,943	\$282,036	(\$453,206)	(\$75,666)	\$128,383	(\$767,154)
50	Net Profit Margin (Net Profit/ Reve	9%	7%	-16%	-2%	3%	-17%
51							
52							

WATERWORKS DISTRICT #38
LAKE SHERWOOD
OPERATIONS AND MAINTENANCE
FINANCIAL STATUS REPORT

		FY21	FY22	FY23	FY24	FY25	FY25	FY26 REQ
	Acquisition&Replacement Fund	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL	Actual/ Budget %	BUDGET
53	Beginning Balances	\$5,309,682	\$5,490,819	\$5,351,166	\$5,690,270	\$6,245,869		\$6,791,175
55								
56	Capital Sources of Funds							
57	Interest Earning	\$ 42,734	\$ 28,820	\$ 205,739	\$ 334,336	\$377,739		\$283,712
58	Capital Improv. Charges	\$ -	\$ 6,590	\$ 15,039	\$ 75,195	\$22,455		\$0
59	Depreciation Expense	\$ 146,066	\$ 146,267	\$ 146,267	\$ 146,469	\$146,066		\$146,469
60	Total - Capital Sources of Funds	\$ 188,800	\$ 181,678	\$ 367,046	\$ 556,000	\$546,260		\$430,181
61	Capital Uses of Funds							
62	Water System Improv & Construction Proj							
63	System Improvements/Replacement	\$ 3,274	\$ 556	\$ 27,942	\$ 401	\$954	2%	\$40,000
64	Water System Replacement	\$ 3,311	\$ 266,698	\$ -	\$ -	\$0	0%	\$50,000
65	Water Construction Project	\$ -	\$ -	\$ -	\$ -	\$0		\$100,000
66	Other Equipment	\$ 1,078	\$ 54,077	\$ -	\$ -	\$0	0%	\$0
67	Contingencies	\$ -	\$ -	\$ -	\$ -	\$0		\$0
68	Contributions-ISF & Other Funds	\$ -	\$ -	\$ -	\$ -	\$0		\$0
69	Total - Capital Uses of Funds	\$ 7,663	\$ 321,331	\$ 27,942	\$ 401	\$954		\$190,000
70	Net Capital Fund Balance	\$ 181,137	\$ (139,653)	\$ 339,104	\$ 555,599	\$545,306		\$240,181
71	Transfer to/fr O&M / Rate Stabilization	\$ -	\$ -	\$ -	\$ -	\$0		\$0
72	Ending Fund Balance	\$5,490,819	\$5,351,166	\$5,690,270	\$6,245,869	\$6,791,175		\$7,031,356

WATERWORKS DISTRICT #38
LAKE SHERWOOD
OPERATIONS AND MAINTENANCE
FINANCIAL STATUS REPORT

	CURRENT PERIOD ACTIVITIES TO AP13 FY25 (ENDING 07/18/2025)							
		A	B	C	D	E	F	H
		ACTUAL	ADOPTED BUDGET	CURRENT PERIOD FY 25			% of	FY26
	DESCRIPTION	FY 24	FY 25	EXP/REV	ENC	TOTAL	Act/Bud	REQ BUD
	EXPENDITURES							
1	<u>NON CAPITALIZED EXPENDITURES:</u>							
2	System Improvements/Replacement	0.4	40.0	1.0	0.0	1.0	2.4%	40.0
5	Sub-Total Non Capitalized Expenditures	0.4	40.0	1.0	0.0	1.0	2.4%	40.0
6	<u>WATER SYSTEM IMPROVEMENT/REPLACEMENT:</u>							
7	Water System Replacement	0.0	600.0	0.0	0.0	0.0	0.0%	50.0
10	Sub-Total Water System Improvement	0.0	600.0	0.0	0.0	0.0	0.0%	50.0
11	<u>WATER CONSTRUCTION PROJECT</u>	0.0	0.0	0.0	0.0	0.0		0.0
12	Water Construction Project	0.0	500.0	0.0	0.0	0.0	0.0%	100.0
13	Other Equipment	0.0	10.0	0.0	0.0	0.0		0.0
15	Sub-Total Water Water Construcrtion Project	0.0	510.0	0.0	0.0	0.0	0.0%	100.0
16	Total Expenditures	0.4	1,150.0	1.0	0.0	1.0	2.4%	190.0
17	REVENUES						0.0%	
18	Interest Earning	334.3	278.8	377.7	0.0	377.7	135.5%	283.7
19	Capital Improv. Charges	75.2	0.0	22.5	0.0	22.5	0.0%	0.0
22	Total Revenues	409.5	278.8	400.2	0.0	400.2	143.5%	283.7
23	Net of Operation	409.1	(871.2)	399.2	0.0	399.2		93.7
24	Beginning Capital Fund Balance	5,690.3	6,245.7	6,245.7		6,245.7		6,790.9
25	Depreciation Expense	146.3	146.3	146.0		146.0		146.5
26	Ending Capital Fund Balance Reserve	6,245.7	5,520.7	6,790.9		6,790.9		7,031.1
27								
28								
29		SUMMARY OF CAPITAL FUND BALANCE			Capital	Funded	Total	
30					Acq Fund	Depr Fund	Cap Fund	
31			Beginning Fund Balance		2,415.3	3,830.5	6,245.9	
32			Revenue & Depreciation		283.7	146.5	430.2	
33			Expenditure & Encumbrances		100.0	90.0	190.0	
34			Ending Fund Balance		2,599.0	3,887.0	6,486.0	

WATERWORKS DISTRICT #38
LAKE SHERWOOD
OPERATIONS AND MAINTENANCE
FINANCIAL STATUS REPORT

CURRENT PERIOD ACTIVITIES TO AP13 FY25 (ENDING 07/18/2025)						
		B	B	D	E	F
		ACTUAL	ADOPTED BUDGET	CURRENT	% of	FY26
	DESCRIPTION	FY 24	FY 25	ACTUAL	Act/Adpt Bud	REQ BUD
	EXPENDITURES					
1	System Maint. Supp. & Contract	-	339.0	40.2	12%	249.6
3	General Supplies	48.71	32.0	31.0	97%	156.0
5	Pump Station Replacement	7.21	75.0	1.8	2%	-
6	Emergency Repair	-	125.0	-	0%	20.0
7	PLC Replacement	-	15.0	-	0%	-
8	SCADA Radio Replacement	5.19	26.0	6.3	24%	-
10	Utility Billing System Maintenance	-	38.0	-	0%	23.6
11	Pipe Material/fittings, valves, pumps	7.20	16.0	1.1	7%	50.0
12	Radios, Valve replcmnt/adj, ZII Alarm, PRS ZI&II	-	12.0	-	0%	-
2	Indirect Cost Recovery	23.8	11.1	11.1	100%	10.3
4	Misc. Expense	29.3	104.9	24.6	23%	103.0
5	Other Professional Svcs	3.6	10.0	9.6	96%	410.0
6	Small Tools & Minor Equipment	0.0	70.0	-	0%	45.6
7	Federal State Permits and Fees	8.6	2.0	11.2	560%	-
8	O&M Labor	297.7	731.3	398.0	54%	625.3
9	Mgmt & Admin Svcs	116.9	127.5	127.5	100%	161.1
10	Eng. & Tech. Surveys	-	81.3	0.7	1%	62.2
11	Water Analysis	7.5	5.0	6.9	138%	8.5
12	Cross Connection Fees	4.0	5.0	4.1	83%	5.0
13	Conservation Program	-	2.0	-	0%	4.0
3	Water Purchase	2,622.6	3,282.9	3,453.6	105%	3,376.4
5	Water System Power	51.6	65.0	62.6	96%	65.0
6	Depreciation Expense	146.5	146.3	146.1	100%	146.5
7	Contribution to other Funds	5.4	36.6	-	0%	20.1
8	Meter PurchaseS	12.5	-	51.8		25.0
10	ACFR Adjustments					
11	TOTAL EXPENDITURES	3,398.4	5,019.9	4,347.9		5,317.5
12	REVENUES					
13	Interest Earning	-	-	-		-
14	Planning and Eng. Svcs External	37.2	-	28.3		26.8
4	Permit & Line Ext. Fees	9.6	-	8.3		8.1
6	Meter, Other Sales and Misc Rev.	33.7	7.9	42.8	544%	37.4
7	Water Sales	3,243.4	4,055.1	4,397.0	108%	4,478.0
8	TOTAL REVENUES	3,324.0	4,062.9	4,476.3		4,550.4
9	RESULT OF OPERATION	(74.3)	(957.0)	128.4		(767.2)
10	O&M Fund Balance Reserve:					
11	Beginning Fund Balance	\$2,126.3	\$2,052.0	\$2,052.0		\$2,180.4
12	Net of Operation	(\$74.3)	(\$957.0)	\$128.4		(\$767.2)
13	O&M Fund Balance Reserve:	\$2,052.0	\$1,095.0	\$2,180.4		\$1,413.2
14	Required O&M Fund Reserve: 25% of Exp.	\$849.6	\$1,255.0	\$1,087.0		\$1,329.4
15	O&M FBR vs Required Reserve	ok	alert	ok	ok	ok

5. DISTRICT STAFF REPORT

- B. CALLEGUAS MUNICIPAL WATER DISTRICT/
METROPOLITAN WATER DISTRICT OF
SOUTHERN CALIFORNIA - An update on decisions
and rulings by these agencies which may impact the
District.

5. DISTRICT STAFF REPORT

- C. PUBLIC OUTREACH - Any specific outreach efforts the District has accomplished concerning water conservation, or other issues

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- D. BOARD OF SUPERVISORS AGENDA ITEMS - A report on Ventura County Board of Supervisors items the district may be presenting or has recently been presented.

None

- E. UPDATE ON ADVANCED METERING INFRASTRUCTURE (AMI) IMPLEMENTATION - The AMI project is an integrated system of smart meters, communications networks, and data management systems that enables two-way communication between utilities and customers which is being implemented within the District.

5. DISTRICT STAFF REPORT

- F. CAPITAL PROJECTS REVIEW - Any specific outreach efforts the District has accomplished concerning water conservation, or other issues

5. DISTRICT STAFF REPORT

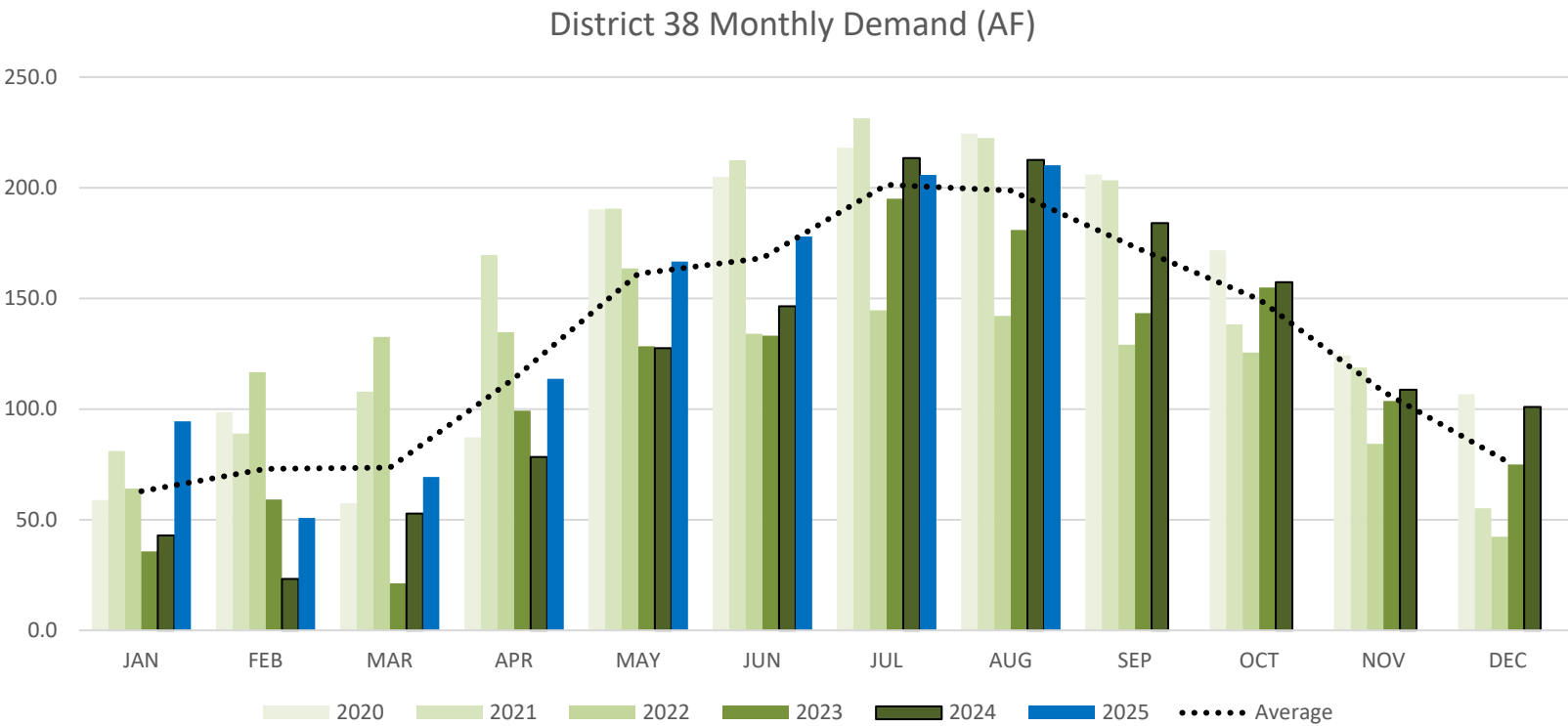
G. OPERATIONS AND MAINTENANCE QUARTERLY REPORT



District 38 O&M Updates

September 18, 2025 CAC Meeting

Operations & Maintenance – Water Efficiency



Ventura County Waterworks September 18, 2025 CAC Meeting

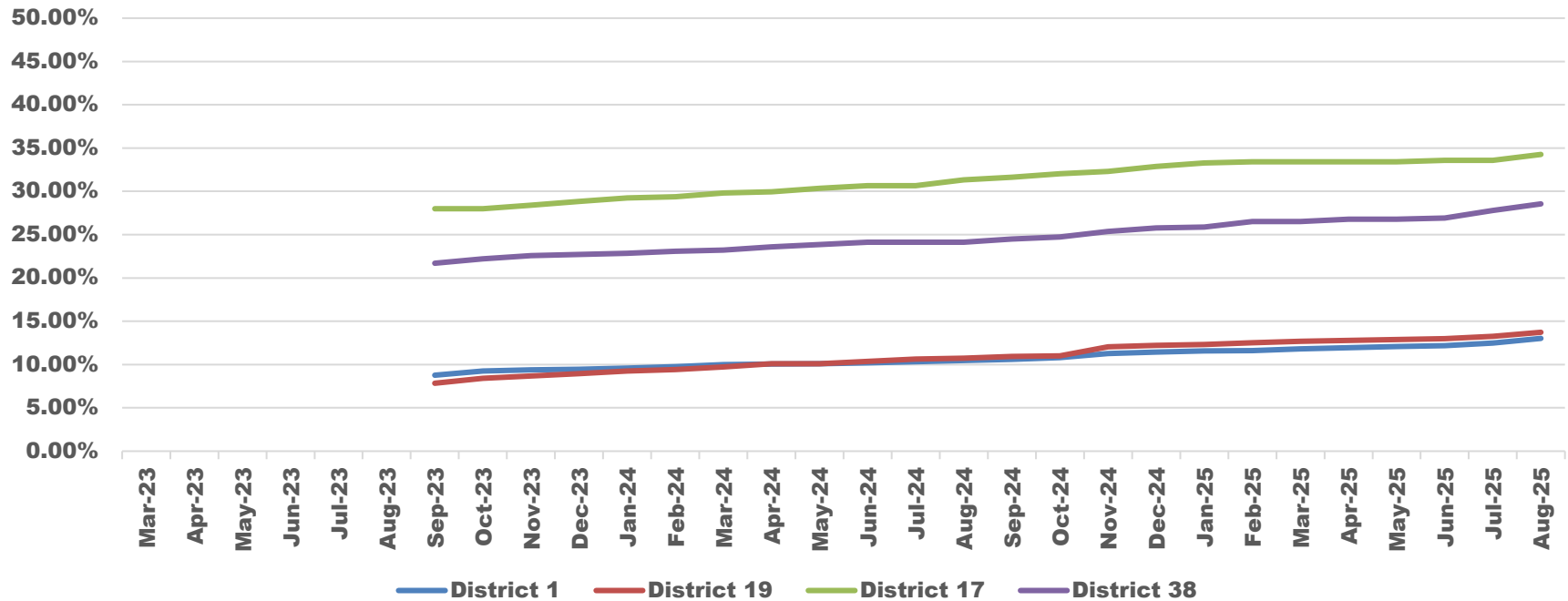
Water Quality Complaints

- 0 Water Quality Complaints reported by District 38 customers since 6/17 CAC meeting

Ventura County Waterworks - September 18, 2025 CAC Meeting

AMI Report

Percentage of Registered Accounts per District as of August 2025



Ventura County Waterworks - September 18, 2025 CAC Meeting

PUBLIC
VENTURA COUNTY
WORKS



Questions?

6. COMMITTEE MEMBERS COMMENTS/FUTURE AGENDA ITEMS

ADJOURNMENT

The next regularly scheduled District 38 CAC meeting will be held on December 18, 2025