

APPROVED

CITIZENS' ADVISORY COMMITTEE VENTURA COUNTY WATERWORKS DISTRICT NO. 38 MINUTES OF THE SEPTEMBER 18, 2025, MEETING

COMMITTEE MEMBERS IN ATTENDANCE: Geoffrey Patterson, Ron Goldman,
Thomas Gentile, Ted Nordblum and
Nathan Stockmeir

COMMITTEE MEMBERS ABSENT: none

COMMITTEE MEMBER VACANCY: none

STAFF: Jeff Palmer, Assistant Agency Director
Paul Chan, W&S Director
Art Aseo, Deputy Director W&S O&M
Jean Fontayne, Staff Services Manager-zoom
Sean Hanley, Water Superintendent-zoom
Sara Negrete, Principal Accountant-zoom

GUESTS:

1. CALL TO ORDER
The meeting was called to order at 3:31 p.m.
2. APPROVAL OF THE MINUTES OF JUNE 17, 2025, MEETING
Mr. Patterson moved to approve the minutes. All approved.
Vote: Ayes - 5, Nays- 0, Absent -
3. PUBLIC COMMENT
None
4. DIRECTOR'S INFORMATIONAL ITEMS –
A. WATER RATE PROPOSAL REVIEW
We are suggesting a 3% rate increase and a ramp down of the reserves funds. Rather than doing to 0% increase. Calleguas will increase water rates to 7.5% this year, next year it will be around 9%. Our other Water Districts are increasing about 10%, to keep up with infrastructure challenges and rising costs in utilities, maintenance and supplies. We will evaluate this on a year-to-year basis.
4% Rate Increase was voted on. All Committee Members (5) approved.
In order to keep reserves from being too impacted.
5. DIRECTORS INFORMATIONAL ITEMS – Provides the opportunity for the Director to present items that are not within the subject matter of the District's Staff Report

- A. BUDGET AND FINANCIAL REVIEW – An update on the budget and financial status of the District.
- B. CALLEGUAS MUNICIPAL WATER DISTRICT / METROPOLITAN WATER DISTRICT OF SOUTHERN CALIFORNIA UPDATES
 - Calleguas is doing a lot of work to avoid outages and high rates, looking at diverse routes to bring in water.
- C. UPDATE ON AVENUES OF PUBLIC OUTREACH – How the District is reaching out to its customers concerning water conservation.
- D. BOARD OF SUPERVISORS AGENDA ITEMS-A report on Ventura County The Board of Supervisors items the district may be presenting or has recently been presented.
- E. UPDATE ON ADVANCED METERING INFRASTRUCTURE (AMI) IMPLEMENTATION – The AMI project is an integrated system that enables two-way communication between utilities and customers which is being implemented within the District.
- F. CAPITAL PROJECTS – The Capital Project Status Report provides regular reporting on the status of active capital projects within the District
 - None
- G. OPERATIONS AND MAINTENANCE QUARTERLY REPORT
 - Graphs show we have had a drier year.
 - 0 water quality complaints
- 5. COMMITTEE MEMBERS' COMMENTS/FUTURE AGENDA ITEMS
 - Next meeting we expect to see an updated chart based on the 4% rate increase.
 - Next meeting is December 18, 2025. This date would not work for us. It is too close to the holidays. Maybe a week earlier. The office will reach out to you to reschedule the next meeting.

ADJOURNMENT

The meeting was adjourned at 4:09 p.m.

The next meeting is scheduled for December 18, 2025, Thursday at 3:30 p.m.
(will be rescheduled)